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Hon. Commissioner of Patents  
and Trademarks  
Washington, D.C. 20231

Sir:

**EXPRESS MAILING CERTIFICATE**

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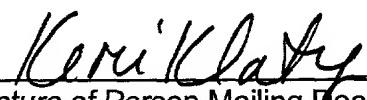


Applicant: Steven D. Woods, et al.  
Serial No (if any): Not yet assigned  
For: Technology Management System Using Knowledge Management Disciplines, Web-Based Technologies And Web Infrastructures  
Docket: 7784-000156  
Attorney: MDE/BDJ

"Express Mail" Mailing Label Number ..... EL684104410US

**Date of Deposit** ..... December 21, 2000

I hereby certify and verify that the accompanying postcard; check in the amount of \$912.00 (\$710.00 filing fee, \$162.00 for 9 claims in excess of 20, and \$40.00 assignment recordal fee); transmittal letter (in duplicate); 33-page patent application; 7 sheets of informal drawings (showing Figures 1-7); signed Declaration; Assignment cover sheet (in duplicate); and signed Assignment are being deposited with the United States Postal Service "Express Mail Post Office To Addressee" service under 37 C.F.R. 1.10 on the date indicated above and (is) are addressed to the Commissioner of Patents and Trademarks, Washington, D.C. 20231.

  
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Signature of Person Mailing Document(s)

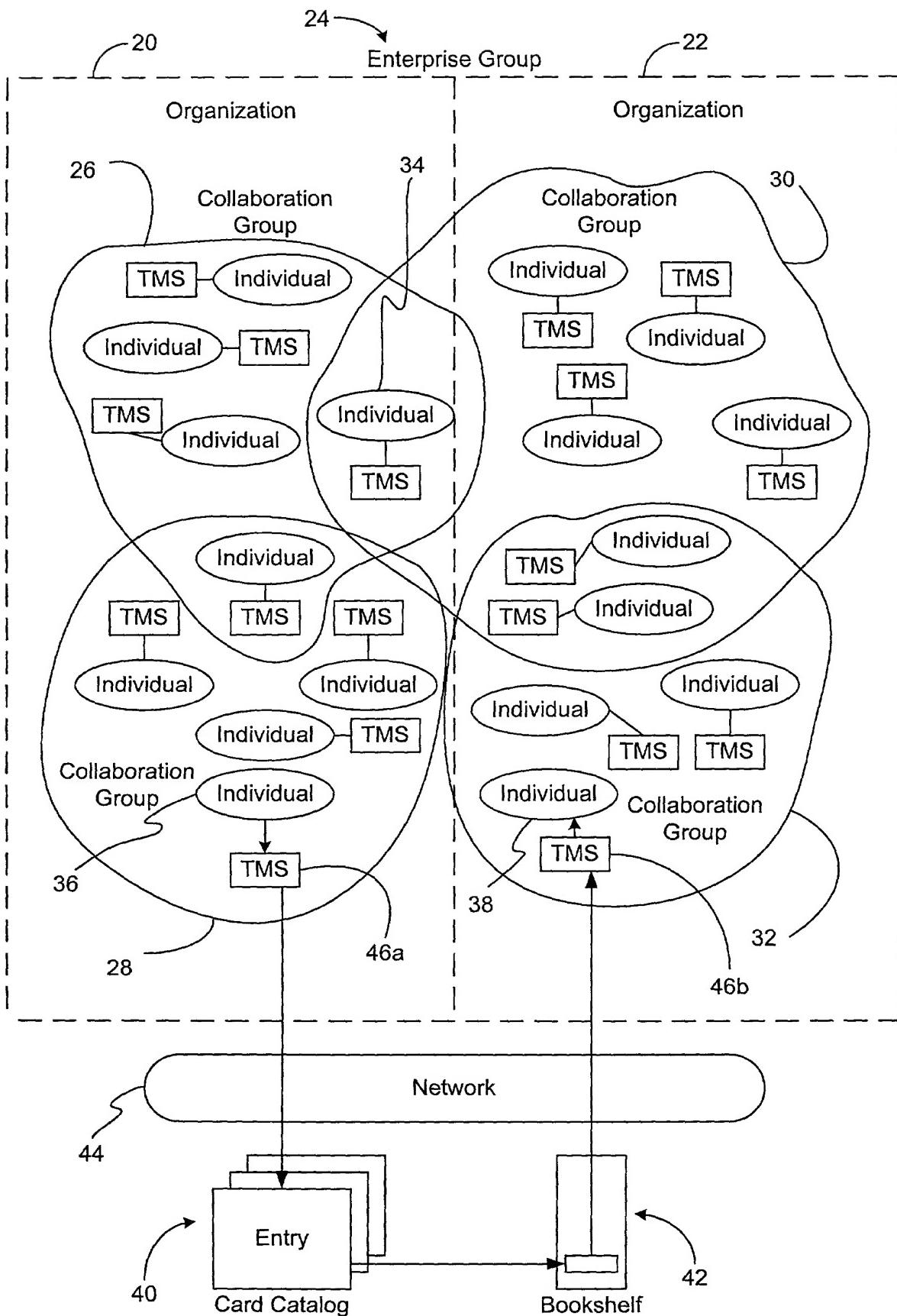


FIG. 1

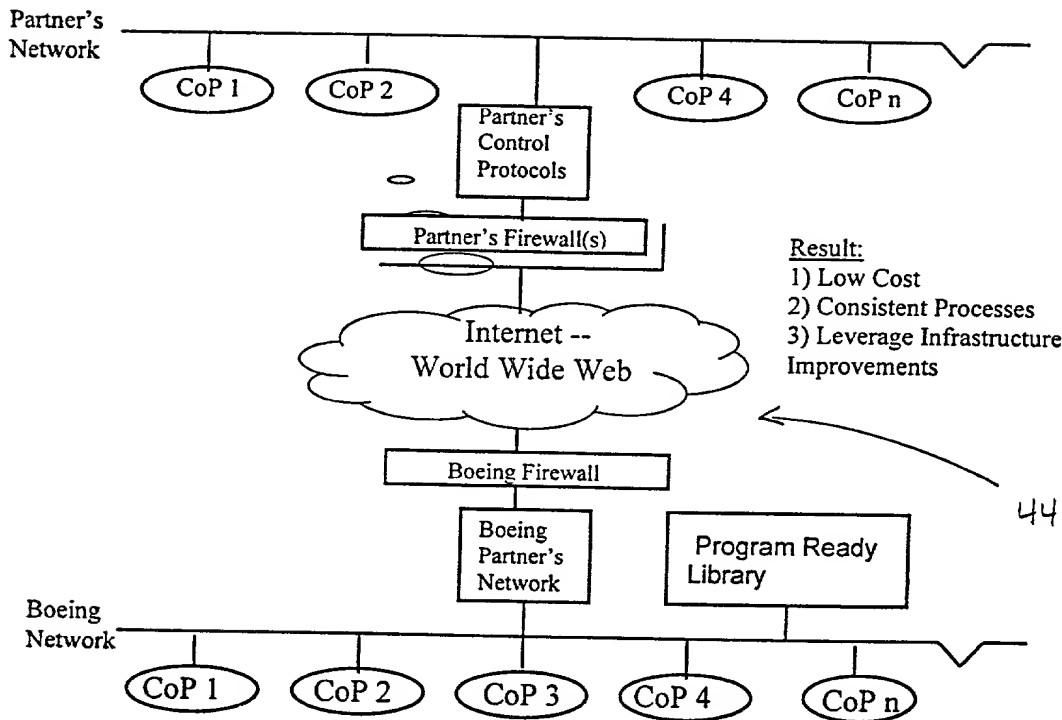


FIG. 2

70      66      68

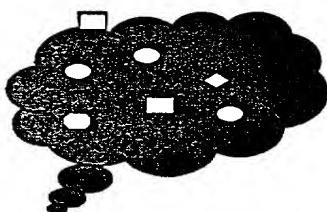
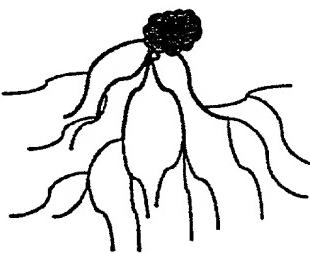
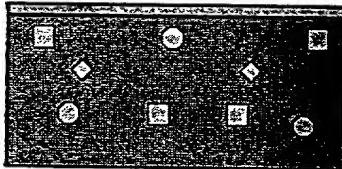
Concept Function	Requirements
	<b>Enterprise Info Visibility -- Reuse</b> <ol style="list-style-type: none"> <li>1. create &amp; manage multiple custom views</li> <li>2. share blocks across views</li> <li>3. support search &amp; navigation</li> <li>4. support restricted information access</li> </ol>
	<b>Enterprise Info Visibility -- Management</b> <ol style="list-style-type: none"> <li>1. taxonomy management</li> <li>2. vocabulary management</li> <li>3. navigation capability management</li> <li>4. security filter management</li> </ol>
	<b>Bookshelf Services &amp; Processes</b> <ol style="list-style-type: none"> <li>1. Information Asset Attribution Process</li> <li>2. Readiness Attribution Process</li> <li>3. Validation Recording Process</li> <li>4. Security Attribution Process</li> <li>5. Common Vocabulary Attribution Process</li> <li>6. Thesaurus Association Process</li> <li>7. Taxonomy Association Process</li> <li>8. Integration (components &amp; information sources)</li> <li>9. Owner, Author, Steward Attribution Process</li> </ol>
	<b>Local Communities</b> <ol style="list-style-type: none"> <li>1. support collaboration <ul style="list-style-type: none"> <li>• within workgroups</li> <li>• with external suppliers</li> </ul> </li> <li>2. support knowledge creation <ul style="list-style-type: none"> <li>• authoring, tagging, reviewing, commenting</li> <li>• sense-making &amp; decision-making processes</li> <li>• information mining, mapping, visualizing</li> </ul> </li> </ol>
	<b>Computing Infrastructure</b> <ol style="list-style-type: none"> <li>1. Desktop Tools</li> <li>2. Security Infrastructure</li> <li>3. Middleware Capabilities</li> <li>4. Data Management Capabilities</li> <li>5. Delivery System Platforms, Communication</li> <li>6. Application Systems</li> </ol>

FIG. 3

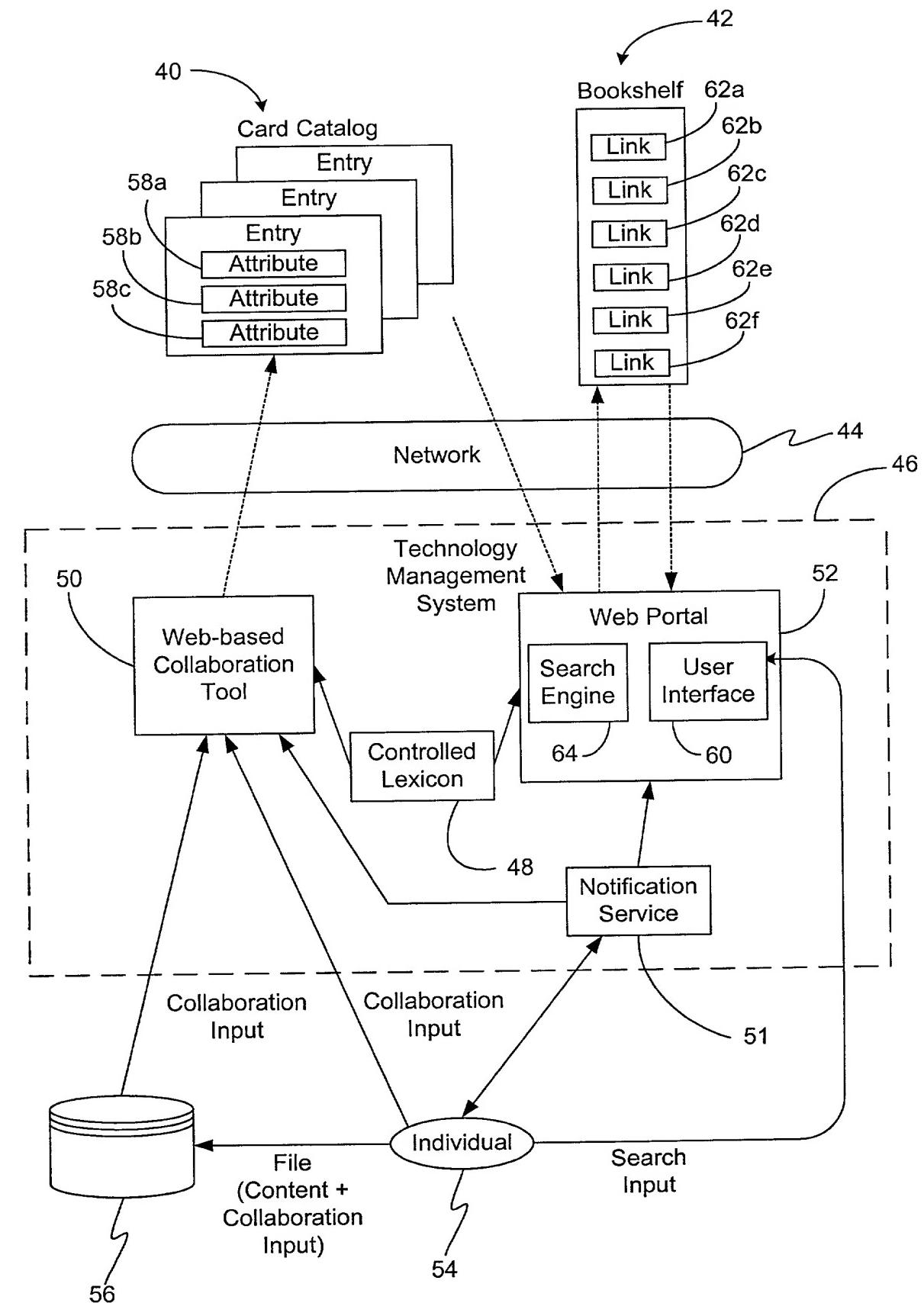
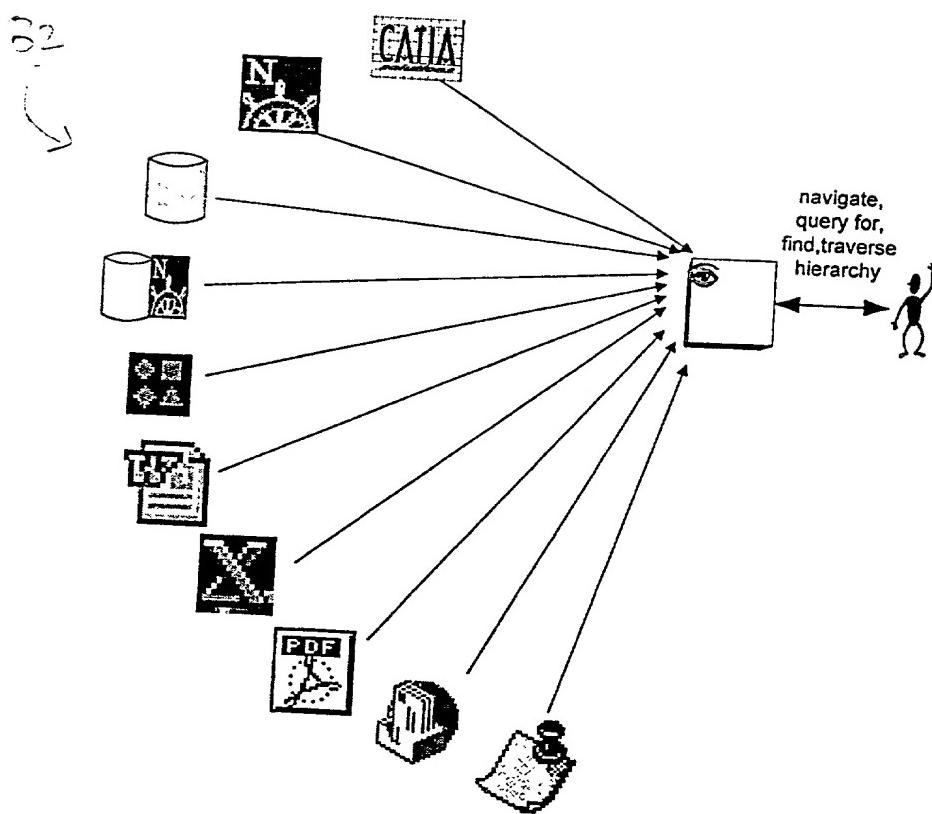
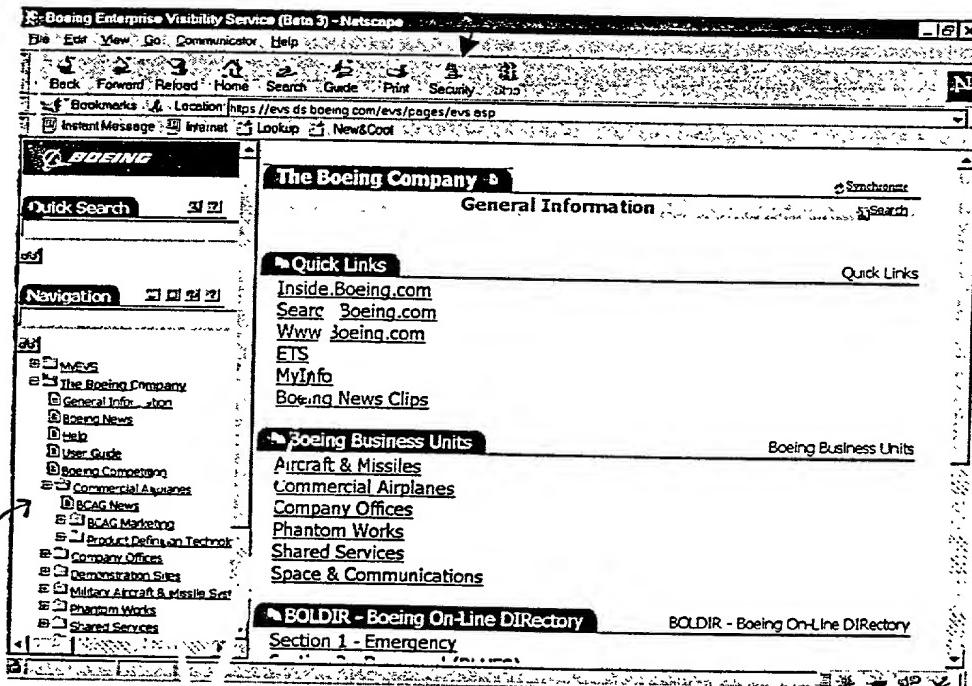


FIG. 4

FIG. 5





The Taxonomy supports the *Navigation* mechanisms.

FIG. 6

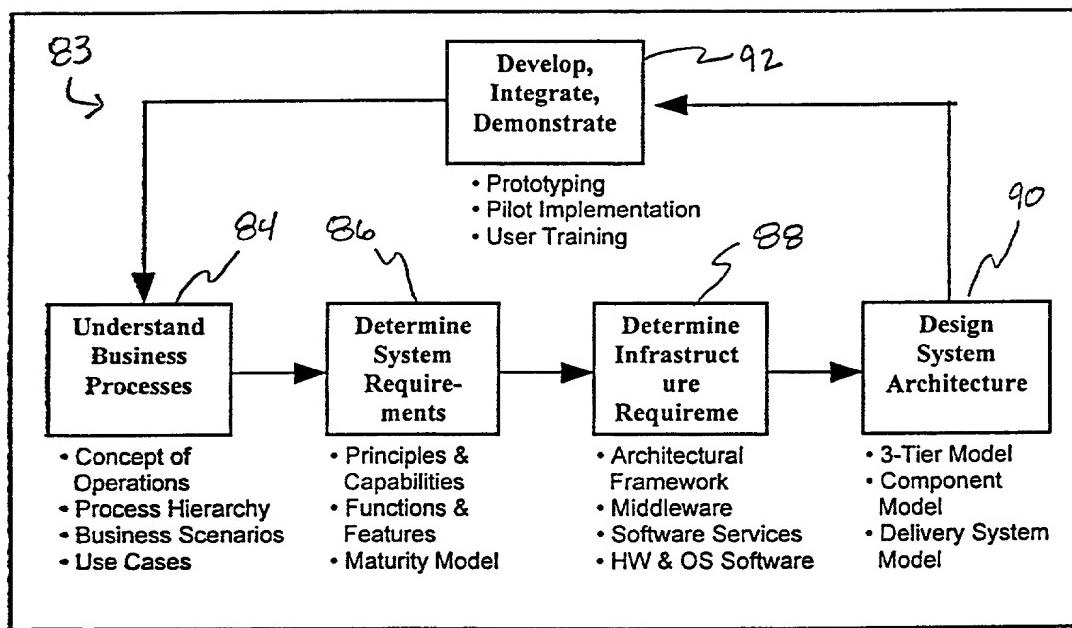


FIG. 7